Doug Melvin

Engineering manager and experienced agilist, passionate about working with stakeholders to deliver what they need, when they need it, and working with engineering teams to ensure psychological safety and that they have all the resources they need to deliver their best work.

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WORK EXPERIENCE

Charter Communications

Senior Manager, Data Platform Orchestration Services   September, 2022 - Present
- I make certain my team's workload and priorities are appropriately distributed, and that the team has a full understanding of the business and architecture vision
- I act as the representative for the product vision when working with my team, and I advocate for the best engineering solution when working with the product team, always striving to accomplish what product needs in line with engineering best practices and the recommendations of my principal, lead, and senior engineer

Lead Software Delivery Manager   November, 2021 - September, 2022
- I converted from contractor to full time in 2021, continuing my existing role, after working with Charter as a contractor starting in the fall of 2013

Kenzan (Now Sourced Group, An Amdocs Company)

Senior Agile Solutions Professional (ASP)   May, 2015 - November, 2021
- As a Senior ASP, I acted as the scrum master, project and program manager, agile coach, and business analyst for my team to manage our planning through the product and software life cycles from new project setup through deployment and production operations support

Project Manager/Business Analyst   May, 2013 - May, 2015
- I maintained development roadmaps, release plans, and sprint plans down to the epic and story level, ensuring that my team remained on time, on spec, and on budget while maximizing value to our clients

PROJECTS

Content Management System   2013-Present
- In my tenure with Charter, I have spent the majority of my time working on the content management system serving our customer portals and MySpectrum app, providing all of the support content, banners, and vanity URLs, among other content

Push Notifications   2020-Present
- My team owns the platform we use to ingest data from across the company and send push notifications to customer devices on our MySpectrum app

EDUCATION

The George Washington University

Computer Science   June 2013
- Theta Tau, Professional Engineering Fraternity

SKILLS

JIRA & JQL ●●●●●   Requirement Gathering ●●●●●   Business Analysis ●●●●●
Confluence ●●●●○   Stakeholder Management ●●●●●   Project/Program Management ●●●●●

- Agile Methodologies: SAFe, Kanban, Scrum
- Software Tools: Atlassian Suite Administration, Drupal CMS, Acquia Cloud Platform
- Familiar Technical Concepts: GraphQL, REST, Kubernetes, Public Cloud Environments, Blue/Green Deployments
- Soft Skills: Teamwork, Engineering Management, Client Relations, Problem Solving

PERSONALITY PROFILES

- DISC: CD
- Insights: Green/Blue (Coordinating Supporter)
- CliftonStrengths: Strategic, Futuristic, Individualization, Activator, Developer